Oak Lodge Friends of the School Association (FSA)

Aladdin at the Churchill Theatre

Event FAQs

Can I book a ticket just for my child like theatre club? No. All children MUST be accompanied by a ticket holding adult as this is not a supervised trip, just a discounted ticket offer.

Can I buy tickets for friends and family? Absolutely, the more the merrier! But you must not resell them for profit as this would breach the terms of our agreement with the theatre. If you purchase tickets on behalf of other people, these tickets are deemed to be yours and you are responsible for them. We cannot deal with queries regarding tickets from anyone other than the person who purchased them.

Can I choose my seat location or ticket type? No. We cannot guarantee a particular ticket type or seat location, but an indication of the available price bands and seating areas for each performance is provided on the booking page (click on the performance listed under 'Product Name'). In all cases the cost of the ticket is less than the face value of the ticket. Tickets will be allocated on a first come first served basis, using the best available seats for the numbers requested. To secure the best possible seats please book quickly!

We want to go with friends. How can we ensure we are seated together? If you wish to be seated with friends, or if your child is attending with another family, you should make a single booking for the entire party. That way we will automatically allocate seats which are adjacent, or if this is not possible, as close together as possible, at the point of sale. Once tickets have been issued we are unable to adjust seating plans.

Will all my seats be next to each other? All seats are located in the same area of the theatre. We will do our utmost to seat your party in adjacent seats. If for any reason we are unable to do so, we will always seat you as close together as possible, (e.g. seats directly behind or infront).

When and how will I receive my paper tickets? All tickets will be made available for collection from school nearer to the performance date. We currently expect this to be by early November 2019. Further details to follow.

Any other questions? Please email <u>oaklodgefsa@gmail.com</u> quoting 'Aladdin Panto' somewhere in the subject line and we will be happy to help.