



# Second hand uniform - Frequently asked questions



**Friends of the Abbey JMI School**  
*Registered charity 802214*

**Q. How do I collect items I have ordered?**

Items will be left at the school office, and can be collected from there.

**Q. What if I am unsure of sizing? What if an item doesn't fit?**

Email [abbeyuniform@gmail.com](mailto:abbeyuniform@gmail.com) for help. If an item doesn't fit we will exchange it for an alternative size; we do not generally offer refunds unless we do not have an alternative size in stock.

**Q. Who is the Uniform Co-ordinator?**

The uniform co-ordinator can be contacted by emailing email [abbeyuniform@gmail.com](mailto:abbeyuniform@gmail.com).

**Q. How can I donate uniform?**

Donations of good quality items are greatly appreciated. Uniform can be donated by leaving at the school office.

**Q. Are items available during school holidays?**

No. Please email [abbeyuniform@gmail.com](mailto:abbeyuniform@gmail.com) for help.

**Q. What happens if the item has a fault?**

All items are checked before being listed but if we miss a fault please do email [abbeyuniform@gmail.com](mailto:abbeyuniform@gmail.com) to arrange an exchange or refund.

**Q. I am struggling to afford uniform – can you help?**

Please check if we have what you need in stock and then contact Mrs O'Melia to discuss. If the School supports your case, they will get in touch to see if we have what you need or if we need to keep an eye out for future donations.